

## How do I connect my wireless devices to the AT&T network?

When AT&T installs TV, Internet, and phone under the Islandia I Bulk agreement they leave behind a colorful orange, yellow and blue brochure with general information about all of their services.

Each apartment has a unique identifier for their network ID which usually starts with either ATT... or 2WIRE... and the network's password (sometimes called a wireless network key). The password is usually between 10 and 12 characters, usually a mixture of numbers and alphabetic characters and sometime characters like ? or ! somewhere in the string. The Network ID and Password/Key are sometimes found on the AT&T modem.

Both of the Network ID and Network password/key are needed to get onto their network with any device. In addition should they need to call AT&T for technical assistance or repairs, they will need the owner's U-verse account number and state they are covered under the Islandia I Bulk agreement.

Bulk Account Number \_\_\_\_\_

Network ID: \_\_\_\_\_

Wireless Network Password/Key \_\_\_\_\_

Agreement Name: **Bulk Agreement Islandia I**, 9550 S Ocean Drive, Jensen Beach, Florida.

You can connect a number wireless enabled devices onto your personal network. For example, you can use

- any Apple product that runs their iOS operating system (any model iPad or iPhone)
- other manufacturers smart phones (Samsung, Sony, Microsoft, etc.)
- Wireless enabled laptops and desktops with Windows 7 or Windows 8/8.1)
- Apple computers (All-in-Ones, laptops or desktops, all Apple operating systems)
- all wireless enabled printers from numerous manufacturers,
- Smart TVs

- wireless enabled e-books (Kindles, Nooks, others)
- and many, many other devices.

That's the good news. The bad news is every one of these devices connects using their own unique methods. I will state a general process for Microsoft windows computers and laptops, and iOS devices (Apple products that run the iOS operating system on iPhones and iPads.) Over time we can add information about the other devices on the list. If you can explain how to connect one of the other devices, drop me an e-mail at [golphinut@gmail.com](mailto:golphinut@gmail.com), and I'll add your information to this document.

**For Windows Laptops:** You need to find the "Network Connections Center". Once there make sure the laptop wireless is turned on and you can access the list of available networks in the vicinity. On Windows 8/8.1 (maybe windows 7 also) computers if you move the mouse to the bottom right of the home screen, you may see a series of bars. Click on the bars and you should see a list of available networks. Hopefully your Network ID will be in the list. Chose the network and you will be prompted for the Network Password/key. Enter the key and you should then be connected to your network. The first time you connect, you will be asked for the network Password/key. Once entered and accepted, it will be remembered and you will not have to enter it each time you connect to it.

**Apple iPads/iPhones:** On all Apple iOS devices (iPads/iPhones) one of the built-in "Apps" is "Settings" it is two gray circles with a Mercedes-like tri-star in the center. Click on the settings icon. Toward the top on the left you should see "Wi-Fi" Next to "Wi-Fi" will be the name of a network (its ID), or "Off", or "Not Connected". Click on "Wi-Fi" and if the prior screen said "Off", move the Wi-Fi slider switch to the right to turn Wi-Fi" on.

If the prior screen displayed a network name, that is the network you are currently connected to. Below the Wi-Fi switch you will see a list of networks in the vicinity. Select the network you want to connect to.

The first time you connect, you will be asked for the network Password/key. Once entered and accepted, it will be remembered and you will not have to enter it each time you connect to it. In fact. Once you connect to a network, every time your iPad or iPhone is in its range and the wireless switch is on, the device will attempt to connect without your intervention.

Apple Computers: (Jack Neville's the only sort of tech savvy person I know with an Apple computer in the building – Jack can you fill in this section?)

Android Phones:

Windows Phones:

Specific Wireless Printers:

Specific e-Books

Specific Smart TVs:

If you can explain how to connect one of the other devices, drop me an e-mail at [golphinut@gmail.com](mailto:golphinut@gmail.com), and I'll add your information to this document.

This document will be available in the Islandia I office and posted to the Islandia web site ([www.islandiai.com](http://www.islandiai.com)) at the "TV, Internet, Telephone" link. At this link is a great deal of information about the AT&T installation that you may find helpful to peruse as well as telephone numbers for technical support and repair.

If you need to access this or other information on the web site and your apartment connection is not cooperating, you might consider going to the social room and trying to connect there. Sign on ID and password are posted to the bulletin board immediately outside the Islandia I office.

If you have further questions, drop me an e-mail at [golphinut@gmail.com](mailto:golphinut@gmail.com), and I will attempt to find someone who can answer your questions.

Bert McConnell

[golphinut@gmail.com](mailto:golphinut@gmail.com)